



Returns Policy

You may return goods to your local PGG Wrightson or Fruitfed Supplies store within 30 days of taking delivery/collection of the goods if you are not satisfied for any reason, provided

- a. they do not require refrigeration, and/or are not close to any expiry date (as reasonably determined by us).
- b. they are not custom-made, supplied under a quote, or procured for you (seed that you have ordered to be supplied in a blended, coated or treated form will be deemed to be custom-made unless we agree otherwise) and form part of PGG Wrightson's usual stock-in-trade.
- c. they were supplied to you in packaged and sealed form and not in bulk, and are returned in that original packaging and unopened, and include all accessories.
- d. we are reasonably satisfied that the condition of the goods has not deteriorated.
- e. you pay for the return of the goods; and
- f. you provide evidence of purchase of the goods from us, to our reasonable satisfaction.

Goods sold by PGG Wrightson as an agent for any other party may not be returned.

We may choose to either credit your monthly trade credit account or debit card depending on how you paid for the goods, or provide you with a PGG Wrightson credit voucher for a sum equal to the cost of the product, less handling and delivery. We may charge you a restocking fee for freight and handling.

If goods are defective, you have the right to a repair, replacement or a refund, at our option. We may choose to have the goods repaired or replaced without further charge, or to credit your monthly trade credit account or debit card depending on how you paid for the goods with the cost of the goods.

PGG Wrightson Ltd including Fruitfed Supplies Customer Terms of Trade located at www.pggwrightson.co.nz apply to the sale of all products and services.