



Team Leader – IT Service Desk

Dunedin

PGG Wrightson is one of New Zealand's largest and most diverse organisations, with key business activities focused on our country's thriving rural sector and additional, growing operations in Australia and South America. We require a dynamic and talented person to join our IT Service Desk Team, based in Dunedin.

Reporting to the IT Service Desk & Telecommunications Manager, you will be a senior analyst and help supervise the day-to-day task management within the team, ensuring the provision of an efficient, courteous and professional service to our customers.

To be successful in this role you will have:

- An outstanding customer service ethic and interpersonal skills
- A working understanding of best practice methodologies within IT Service Desks
- Supervisory experience in large, high volume teams
- Experience with a range of Microsoft operating systems and applications
- Experience with a range of networking and computer hardware
- Exceptional written and oral communication skills

If you have the skills and experience necessary to excel in this role, then we want to hear from you. For more information on this role please contact Chantelle Walker, IT Service Desk & Telecommunications Manager, on 03 470 0331. To apply please email your CV and covering letter to applications@pggwrightson.co.nz

Applications close Sunday 26th February.